

HOW TO PREVENT CATASTROPHIC DOOM ON YOUR NEXT FEDERAL PROJECT

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Overview

- Introduction
- Overview of Case Study
- Defining a Solution
- Fantastic Problems and How to Solve Them
- Wrap-up
- Q&A



Who is this guy? Ryan Kenney



- Born/raised in Rockingham, VA
- Senior Consultant at Coveros
- With Coveros since June 2013
- Agile Developer
- Technical Architect
- DevOps Tech Lead



Overview of Case Study



Case Study Overview

GEASR 2.0

The Government Enrollment and Application Support Radiator (**GEASR**) is the (fictious) online system responsible for consolidating government program enrollment processes across organizations.

(Based on the experiences and interactions of select government projects)



GEASR 1.0 In Action





Case Study Overview

What we have

- Monolithic application
- Uptime dependent on external services
- Legacy tools/frameworks
- Manual deployments
- Limited automated testing

What we want

- Less internal coupling
- Less external coupling
- Modern (supported) tools
- Automated deployments
- Lots of automated testing



Case Study Overview

What we want

- Less internal coupling
- Less external coupling
- Modern (supported) tools
- Automated deployments
- Lots of testing

How to get there

- <u>Domain Driven Design</u> and Microservices
- Smarter health checks
- Balance between LTS and cutting edge
- Automate Everything™
- Don't wait to write tests



"Verticals and Horizontals"

	Microservice A	Microservice B	Microservice C
Enterprise Architecture	Dev	Dev	Dev
Quality Assurance	QA	QA	QA
DevOps	DevOps	DevOps	DevOps
User Experience/ Engagement	UX/UG	UX/UG	UX/UG



Defining a Solution



What are we trying to deploy?

- Versioned libraries, generally consumed at build time
 - Things like apache-commons, Selenified, Spring Boot
 - Semantic versioning is critical
- Version-aware Applications/APIs
 - Public APIs consumed by one or more third parties
 - Runtime versions important, build time not as critical
- "End of the line" applications
 - Generally web or "forced update" applications
 - Semantic versions are less useful

NOTE: Don't tie your pipeline down to just one approach







GitHub Flow





Continuous Delivery vs Continuous Deployment

Continuous Delivery:



Continuous Deployment:







- We can shield the developers with a "developer production", that gets treated like real production
- Establish high confidence early on through PR Quality Gates
- Model internal process around deploying to DevProd





DevOps doesn't just "happen"





Making it work

Sounds great, but for this to work we need

- Automated testing of everything
 - Application
 - Pipeline
 - Platform
- Automated deployments (again, of everything)
- Developer buy-in
- Organizational support



Testing *Everything*



Cluster redundancy enables **platform testing** but requires your pipeline be sufficiently **generic** and **parameterized**



Automating Deployments

In order to do any of this, we need a DevOps pipeline





Configuration Management

Pipeline



Configuration

Templates:

- microservice-1
- microservice-2
- microservice-3

Environments:

- DevProd.properties
- Impl.properties
- Prod.properties

Cluster





Fantastic Problems and How to Solve Them



How things go wrong











Problem: DevOps In Name Only

When your developers have no knowledge of or do not care about the pipeline.. but you have a "DevOps" team.

- DevOps reps turn into the Ops reps
- Using automation != DevOps

Solution?

- DevOps and Agile are all about the cultural change
- Top-level support and education
- Replace those that are unable to adapt with those that are



Problem: Reluctancy to Test

Common symptoms include hearing things like:

- "this is just a prototype"
- "this code is going to radically change later"
- "the UI keeps changing"

Common causes:

- Client pressure to close stories
- Poorly defined definition of done
- Short-sighted management/client



Solution: Reluctancy to Test



JUST DO IT.

(and also)

- Put testing metrics in your definition of done
- Make it easy for testers to write automated tests
- Communication with the client
- Write testable code



Problem: Back to Silos

When both intra-team and extra-team communication is overburdened by process.

- Low bus factors are common in siloed environments
- Lots of **process** involved in asking a team to **make a change**

Solutions?

- Establish responsibility/ownership, but maintain the "same team" mentality
- Share knowledge within the team
- Leverage horizontal teams to break down barriers across teams



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- 1. Everyone needs to buy in to your DevOps process. Management, developers, client, etc.
- 2. Create a pseudo production environment for developers to use
- 3. Use on-demand environments instead of static environments for earlier, easier testing
- 4. Write, run, and maintain tests from the beginning
- 5. Teach your client about DevOps and they're more likely to cooperate and accommodate your goals



What do you think?

What are other good ways you can succeed on federal projects?

What's one thing you learned today that you're taking back to your team?

(if we don't finish here, tell me what you think in #devops in the TechWell HUB)

http://hub.techwell.com