



T10

Team Collaboration

Thursday, October 24th, 2019 2:45 PM

Test Team Management:1:1 Essentials

Presented by:

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Dawn Jardine

An Independent QA Consultant in Toronto, Dawn Jardine has worked in several roles in her career. After years in the teaching profession, Dawn changed direction and entered the software field as a front-end web developer for an eLearning software company. Dawn expanded her skills and expertise to include instructional design, eventually joining the QA testing team. With more than fifteen years of experience, she has participated in the launch of several eLearning and eCommerce projects, including Canadian Police Knowledge Network, Canadian Tire Corporation, Walmart Canada, and American Express Membership Rewards. Passionate about quality process and women in technology, Dawn can be found on Twitter @dawnjardine.

Two wooden buoys are hanging from a red wooden wall. The buoy on the left is painted white on top and yellow on the bottom. The buoy on the right is painted white on top and blue on the bottom. Both buoys have a rope tied around their top and a small wooden peg at the bottom.

The Return On Investment Of One-on-Ones

Dawn Jardine
StarCanada 2019



What is a 1 on 1 ?

A frequent conversation between a manager and a direct report



Why do we have them?

- Build trust
- Encourage performance check-ins
- Develop coaching skills

A low-angle, close-up shot of two women walking across a city street. The woman on the left is wearing a black, knee-length, form-fitting dress and black strappy high-heeled sandals. The woman on the right is wearing a dark green, knee-length, form-fitting dress and black pointed-toe high-heeled pumps. They are walking on a dark asphalt road with white painted crosswalk lines. A circular manhole cover is visible between the two women. The word "Preparation" is overlaid in a white, sans-serif font on a pink-to-white gradient rectangular background in the upper left corner.

Preparation

Schedule it,
reschedule it
but don't
CANCEL it!



The Conversation





“ *There is a difference
between listening and
waiting your turn to speak*
-Simon Sinek

Let them see you are human



Topics

- Wins
- Challenges
- Professional and personal development



What's Next?




Resources


- <https://getlighthouse.com/>
- hbr.org

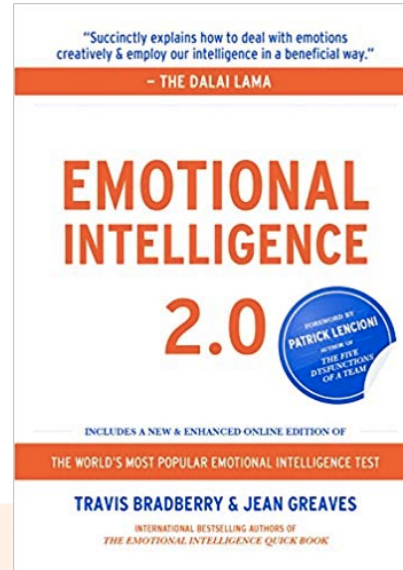


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Thanks!



Any questions?

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